Organizational Partnering to Enable EHS Advancement



November 2020
New England Area
Professional Development Conference

YOUR SPEAKERS FOR TODAY

Dave Crowley, CSP, CHMM, STS HP Hood LLC Sr. EHS Director

ASSP Past President Greater Boston Chapter 2004-2005

ASSP Region VIII
Past ARVP of Communications

ASSP Foundation
Past Chair/Trustee 2013-2019

ASSP Foundation 2019-2020 Chair of Nom & Gov Committee

Remi Fleuette HP Hood LLC EHS Director

ASSP Past President Greater Boston Chapter 2006-2007 + 2007-2008

ASSP Mining Practice Specialty Past Administrator

ASSP Transportation Practice Specialty Past Administrator

ASSP Professional Conduct Committee Member 2020-present

SAFETY PROFESSIONALS

Organizational Partnering to Enable EHS Advancement Ok, so what's this mean?

- Highlight the connection of EHS serving as a business partner with other functions in the employment world.
- Call it partnering or collaborating - it is inevitable that EHS professionals will encounter "asks" to do non-trad EHS tasks.



Dave's first non-trad EHS task:

"...don't let my car ever get dirty or run outta gas..."



Remi's first non-trad EHS task:

"...don't let the kiln furnace run out of wood chips..."

HP Hood LLC

Family owned business

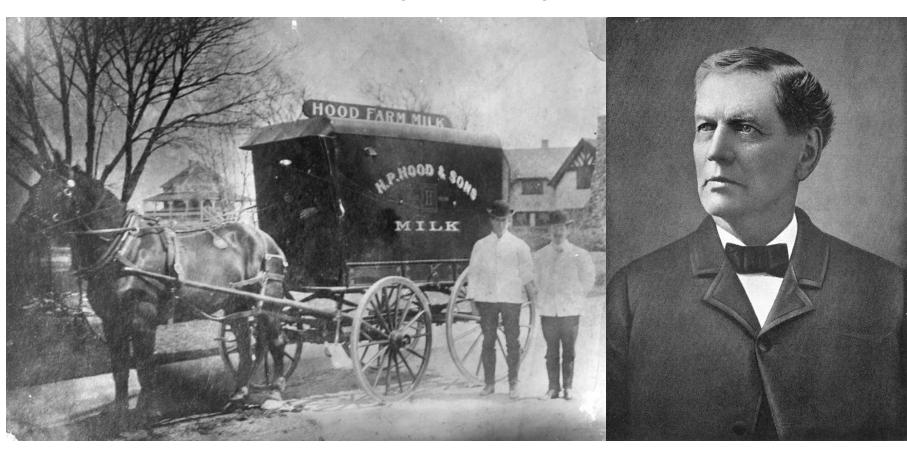
Annual sales approx. \$2.5 billion.

13 plants w/coast-to-coast presence.

3,200 employees; 250 CDL drivers.

A Brief History about HP Hood

1846 Harvey Perley (HP) Hood



175 YEARS YOUNG!

Delicious Dairy Products!







Objectives:

- Gain an understanding of the importance of collaborating with others outside of EHS
- Attendees will learn examples of where EHS partners with others outside of EHS circles
- Attendees will benefit from open discussion & interaction with other employees during the presentation



?Supplemental Duties for EHS Pros?

- Drug & Alcohol Testing
- Workers' Compensation
- DOT Fleet Safety Issues
- Facility/Maintenance Duties
- Environmental Duties
 - Environmental Sustainability
 - Corp Social Responsibility



COLLABORATING
PARTNERING
INSPIRING
LEADING
LEARNING



Example – Sustainability & CSR

- Sustainability = People, Planet, Profit
- CSR = Corporate Social Responsibility
- A big issue in the "Food & Beverage Industry"
- Customer-Supplier relationships are meaningful
- Sustainability/CSR/"Ethical Sourcing Audits" have become the norm for the F&B sector
- Interface with Sales, Customers, Execs + HR



Sustainability/CSR Auditing

It's serious business!

YES, IT IS TIME CONSUMING

- HR team owners/Ops partnership
- Audit proceedings involve: 😤
 - -Administrative recordkeeping
 - -Site walk (facility inspection)
 - -Interviews

JUST LIKE AN EHS AUDIT!

Sedex Advance: Self Assessment Questionnaire

The SEDEX SAQ incorporate up to 250 questions (depending on site activity) across the following five pillars.

1	2	3	4	5
Profile	Labour	Health and safety	Business Ethics	Environment
Audit history	Management Systems	Health & Safety Management	Management Systems	Management systems
Seasonal Variance	Employment is freely choser	Health and Safety Training	Anti-corruption	Waste
Workertypes	Freedom of association	Emergency & Fire safety		Raw Materials
Site information	Living Accommodation	Machinery & Site Vehicles		Water
Certification and best practice	Children / young workers	Hazardous Materials		Pollution
Applicable laws	Wages	Worker Health		Emissions, including GHGs
Supplier management	Working hours	Housekeeping & Hygiene		Energy
	Non-discrimination			Renewable energy
	Regular Employment			Biodiversity
	Discipline and grievance			Supplier Environmental Impact
	Smallholders			
	Homeworkers			
	Sourcing	65% HR; 15%	% Safety; 10%	Env; 10% Ene



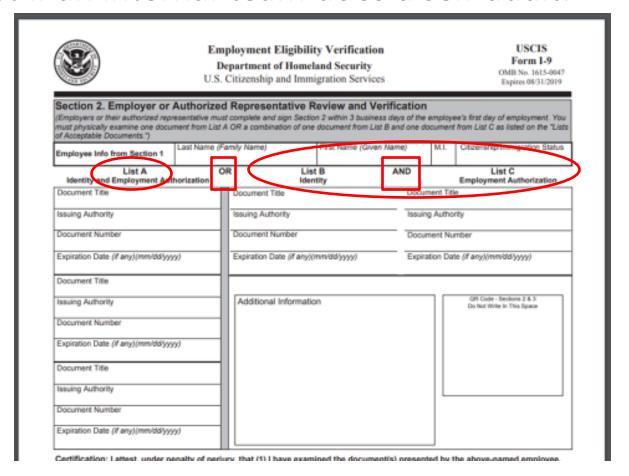
HR Related Discussion Items

- Turnover rate over past year
- Turnover rate by quarter
- Annual absenteeism rate
- Quarterly absenteeism rate

- COLLABORATING
 PARTNERING
 INSPIRING
 LEADING
 LEARNING
- ""LEARNING""
- % of workers that work more than 48 hrs/week
- % of workers that work more than 60 hrs/week
- The SMETA auditor will select a list of names from approximately 10% of your employees
- HR will need to display the I-9 Forms for each of the employees selected (don't allow copies)

1-9's

- Must either have A or B+C. Never A+B+C.
- Best if an internal team does a self-audit.



Past Sustainability/CSR Audits

Safety-wise, be ready!

- They'll test eyewash stations
- They'll test emergency lighting
- They'll check for fire extinguisher inspections
- They'll check for fire extinguisher signs
- They'll check for a sign above or on each eyewash

It's a mock OSHA inspection of sorts. Dazzle the auditor, live the credo "always be inspection ready!"

How about first aid kits – check your expiration dates!

Environmental Analysis (Site declaration only – this has not been verified	by auditor. Please state units in all cases below.)
A: Responsible for Environmental issues (Name and Position):	
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks	Yes No Details:
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please detail.	Yes No Details:
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No If yes, is it publicly available?
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	Yes No Details:
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	Yes No
	TVaa TNa

G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please detail. (For guidance, please see Measurement criteria)	Yes No Details:
H: Have all legally required permits been shown? Please detail.	Yes No Details:
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A Details:
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	Yes No Details:

K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions	Yes No Details:
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	Yes No Details:
M: Facility has a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards	Yes No Details:
N: Facility has checked that any Sub- Contracting agencies or business partners operating on the premises have appropriate permits and licences and are conducting business in line with environmental expectations of the facility	Yes No Details:

ENVIRONMENTAL ANALYSIS CONTINUED

Usage/Discharge analysis		
Criteria	Previous year: Please state period:	Current Year: Please state period:
Electricity Usage: Kw/hrs		
Renewable Energy Usage: Kw/hrs.		
Gas Usage: Kw/hrs		
Has site completed any carbon Footprint Analysis?	Yes No	Yes No
If Yes , please state result		
Water Sources: Please list all sources e.g. lake, river, and local water authority.	•	•

Water Volume Used: (m³)		
Water Discharged: Please list all receiving waters/recipients.	•	•
Water Volume Discharged: (m³)		
Water Volume Recycled: (m³)		
Total waste Produced (please state units)		
Total hazardous waste Produced: (please state units)		
Waste to Recycling: (please state units)		
Waste to Landfill: (please state units)		
Waste to other: (please give details and state units)		
Total Product Produced (please state units)		

Environmental Permit Inventory

HP Hood Sacramento Facility Permits										
Permit Type	Permit #	Effactiva	Expiration	Roquirod Ropurtia		Permit Type	Permit #	Effactiva	zpiratim	Requir ed
Water						Air Emissio HG Reporting MP Reportin	- 6/1			
Wastewater Discharge	DAR-001	1/1/2018	12/31/2021	10th of overymonth		SMAQMD-Bailer1 Madel: CBL200-300 Serial #: L-93986	20436	12/3/2008		Annual Saurco Tostina
Storm Water (SWRCB)	58341020961			July tet		SMAQMD-Bailer2 Madel: 7-2-4000 Serial 8: 155 \$2	22956	12/13/2011		Annual Saurce Testing
Pressure Vessels				SMAQMD-Bailer3 Madel: 6-5-4000 Serial 8: 13437	20843	6/4/2016		Annual Source Testing		
DOSH Operate Steam Beiler (\$1 -BLRM)	State SER 8: B022756-96 M.B8/SER8: 4239	1/26/2018	1/26/2019			SMAQMD-AirPallution Control SCR System Madel t: SCR-69	23007	12/13/2011		Annual Source Testing
DOSH Oporato Stoam Bailor (#2-BLRM)	State SER #: B026140-15 M.B#/SER#:	2/22/2018	2/22/2019			SMAQMD-Ink Pormit	21349	6/30/2010		ROC Matrix
DOSH Operate Steam Bailer (#3-BLRM)	2472 State SER #: B024227-967 M.B#/SER#: 13437	5/26/2018	5/26/2019			SMAQMD-FirePump Madel: NH220-IF Serial 8: 31882	20361	7/23/2007		Hour Lo
DOSH Operate Air Pressure Tank (COMP/Engine Room)	13437 State SER #: A002703-10 M.B#/SER#:	10/14/2015	10/14/2020			Chemical Handling, Storage, & Di Form R - 6/1			sposal	
DOSH Oporato Air Prozzuro Tank (2ND FLR COMP ROOM)	617003 State SER #: A022758-96 M.B#/SER#: 140799	12/10/2015	10/14/2020			Hazardous Materials 10-15 MATLS	PR0013369 520	7/17/2018	7/18/2019	Augurti
DOSH Oporato Air Prozzuro Tank (QUAD)	140749 State SER 8: A025566-12 M.B8#SER8:	5/15/2012	3/22/2022			Hazardous Waste 2500-7500 GAL	PR0013370 530	7/18/2018	7/19/2019	
Operate Air Prezzure Tank (AIR COMP \$3)	546624 State SER #: A025564-12 M.B#/SER#: 469040	3/20/2017	3/20/2022			Above Ground Storage Tank 10,000 and <100,000 GAL	'R0084668 544	7/18/2018	7/18/2019	
Oporato Air Prozzuro Tank (@BOILER ‡ 4)	State SER #: A025565-12	5/15/2012	N/A			CalARP Program LVL 3 Annual Pro Activity Fee	PR0026742 591	7/18/2018	7/19/2019	
EHS Chemicals				Haz Waste Small Qty. Generator	GEN ID: CAR0000108 43			August		
RMP - Anhydrous Ammonia	EPA Facility ID: 100000100605			PSM- 5/2020 PHA 5/2019 RMP		Fire				
						Fire Prevention Permit	2013-8693	5/27/2018	5/27/2019	

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SAFETY PROFESSIONALS

Example – Injury Reduction

Collaboration at it's best!

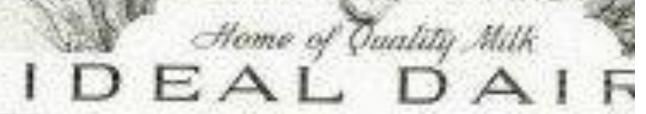
 Partnering with employees, supervisors, department managers and senior leaders

Provide a case history example of one case



DEFENDING THE REDZONE Engaging the DSD Driver to Reduce Workplace Injuries







PRESENTATION ELEMENTS:

- -Share insight on HP Hood DSD environment
- -Discuss the approach to establishing the REDZONE effort
- -Share different activities/approaches to REDZONE



OUR PERSONAL BELIEF: SAFETY IS NOT PROPRIETARY (WE ARE WILLING TO SHARE)



Quick Comment about Structure

- Historically DSD was separate from our plant/warehouse operations
- Now, each plant manager is responsible for the DSD operations at their sites
- The "wall" between the plant and DSD was the size of the wall of Jericho- new structure was the "trumpet" to knock the wall down
- Unfortunately, DSD injuries accounted for approximately 50-60% of the lost time incidents at the sites.

OUR SAFETY CHALLENGES AS A COMPANY:

Business is engaged in local delivery of products and services face unique safety and risk management issues:

- 1 At one moment the delivery reps are driving a refrigerated truck on the highway or through congested city traffic, facing all the hazards of the roadway.
- 2 The next moment they are handling bulky materials out of the truck, and facing S/S and STF's.



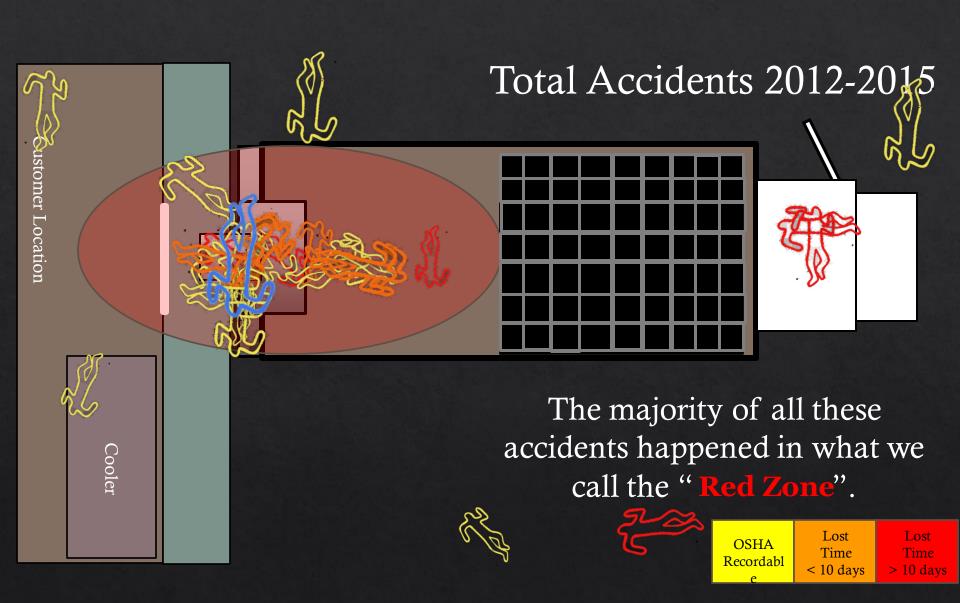
3 - And they are providing services that may involve backing up in a school yard, bringing product up stairs, dealing with congested stock rooms, and many other activities that pose risk of injury.

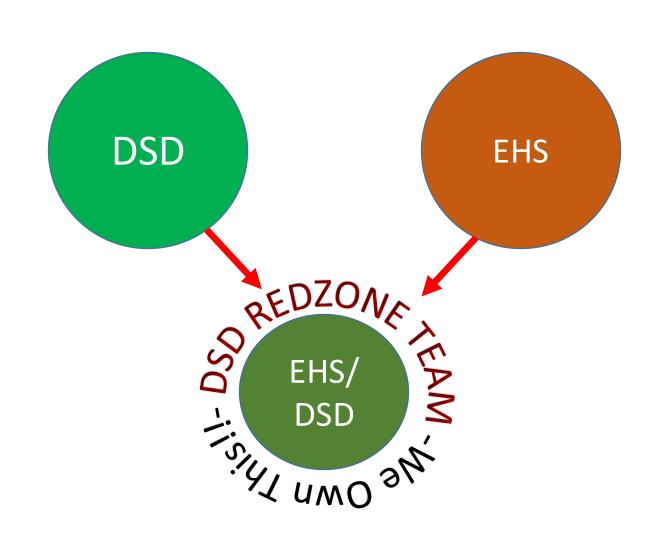




SOME OF OUR CHALLENGES

- Supervisor contacts with drivers were inconsistent- more desk, not enough yard/ride along
- Had to overcome a long standing mentality of "I just have to deal with it"
- EHS professionals were more focused on the plant operations and not putting enough focus/emphasis into the DSD operations
- Concern from our sales department that they could possibly lose customers if we were to make changes to make things safer for our drivers
- We were going to be asking for a considerable change in the way we approach our safety in the DSD group





OPERATIONS WOULD BE THE KEY TO SUCCESS!



DSD Supervisor Scott "Lee" Brown DSD Manager Dave Bertolami

They Asked, We Listened

- Get Back to Basics
 - Pointed discussions
 - Engagement
 - Interactive
- Requests for standard materials for "DSD mini-meetings"
- Narrowed focus on key risk areas
- The safety TEAM for the DSD group

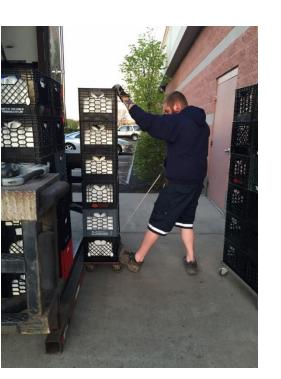








Research showed us four primary areas for injuries



Working the Load Loading Dock Safety

Transferring the Load Pinch Points





FOUR PRIMARY REDZONE FOCUS AREAS

- 1. WORKING THE LOAD- Moving product in the trailer
- 2.LOADING DOCK SAFETY- Focusing on the challenges when moving the product from the trailer onto the loading dock/ground
- 3. TRANSFERRING THE LOAD- Moving product on dollies and hand trucks
- 4. PINCH POINTS- Education and prevention of caught in/between injuries at pinch points.

DSD "REDZONE TEAM"

2016 DSD RED ZONE TEAM

NAME

Dave Cleary

Justin Deflumeri

Don Boutin

Scott "Lee" Brown

Craig Clear

Chuck Donahue

Jason Hyde

Chris Dodd

Remi Fleuette

Scott Brown

HOMETOWN

Portland DSD

Concord EHS

Barre DSD

Concord DSD

Agawam DSD

Albany DSD

Portland EHS

Agawam EHS

FM/IC EHS

FM/IC DSD

DSD "REDZONE TEAM"

2016 DSD REDZONE SCHEDULE

MONTH

OPPONENT

March

April

May

June

July

August

September

October

November

December

Product Transfer

Coupling/Uncoupling

Pinch Points

Dock Safety

Pre/Post Trip Inspection

Pinch Points

Product Transfer

Working Load

Dock Safety

Coupling/Uncoupling

"REDZONE TEAM" Expectations

- Participate on monthly redzone team calls
- Collaborate on ideas for standardized monthly minimeeting emphasis
- Develop monthly interactive activities to help emphasize redzone challenges
- Provide coaching to drivers/supervisors to increase awareness on redzone challenges
- Incorporate emphasis activities into regular ride along programs
- Forge working relationship between DSD and EHS
- Include location report out on monthly emphasis activities during monthly DSD calls



REDZONE TEAM LOCATION ACTIVITIES



Below are activities locations may consider to emphasize the REDZONE safety effort:

FOCUSES ON WORKER SAFETY

- Ride Along- standardized sheet
- Bi-weekly meetings REDZONE Team meetings at locations
- Haunted Trailers- hazards associated with REDZONE- use of injury photos depicting injury events
- Pinch Point Challenges
- Transferring the Load Obstacle Course
- Load Bar Blitz
- Hand Truck blitz
- Cross training between warehouse and DSD- each set up half of a trailer with the challenges that they see in their operation- all drivers and warehouse people walk through to see each other's challenges.
- Boot check with \$1 lotto- if pass, get the ticket, fail-get new boots and then get ticket
- Boot "eviction notice" coordinate with boot truck visit
- REDZONE shirts- Friday focus effort- all wear the shirts to raise awareness
- Depot involvement in REDZONE activities
- Report only banners showing where injuries/near misses are occurring
- Progressive weight over time visuals

REDZONE BRANDING









REDZONE SAFETY PROCEDURES

Loading Dock Safety







Clear debris before unloading



Utilize door handles and straps when closing trailer doors



Pinch Points

Use caution when placing and removing load bars



Watch the gap between the truck and loading dock



Utilize three points of contact when climbing into/out of trailer



Stacks of products can crush fingers



when operating tailgates

Transferring the Load

Working the Load



Lift one case at a time and use two hands to lift cases



Utilize proper body mechanics



Let a falling stack fall



Watch for damaged floors, potholes and uneven surfaces



Stretch to keep muscles



instead of dragging them across the trailer floor



Red tag damaged equipment



One dolly at a time

COMMUNICATIONS

Promotion









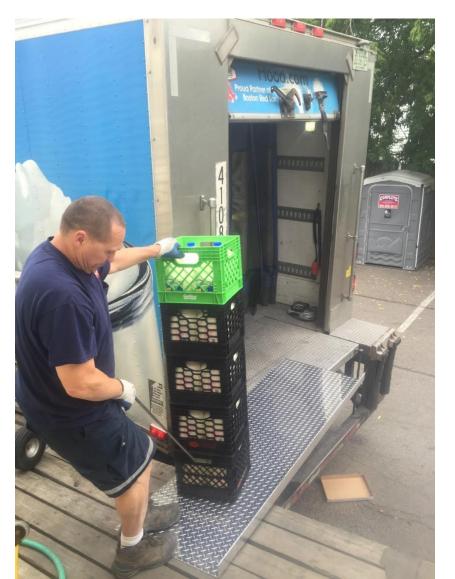
Transferring the load - Activity



- Conduct during mini-meeting session, at the fuel island, or at the end of the day.
- Ask each driver to provide the following:
 - My most difficult stop to deliver is:
 - ☑ The load transfer hazards include: _____
 - **G** _____
 - My suggestions to improve this stop:
 - CB _____
 - CB ____

Safety Improvements at Customer Locations





Work Stop Authority



IF YOU SEE SOMETHING - SAY SOMETHING



APRIL REDZONE SAFETY TEAM INTERACTIVE EXERCISE

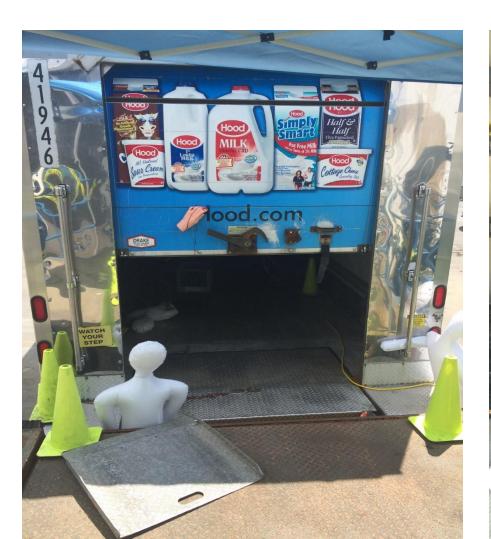
LET'S GET STRAIGHT TO THE PINCH POINT

The interactive activity will be a fuel island/yard inspection activity with pinch points.

Have a discussion with drivers about pinch points and ask them to identify pinch points they experience each day. You can have them point to specific pinch points on the back of the trailer and also ask them if there are any other pinch points they face keeping in mind bossy carts, cases of product, load bars and other potential pinch points inside the trailer. Help identify pinch points the driver may have missed.

Feel free to make a challenge out of it! Track the total number of pinch points each driver identifies and post the scores on your communications boards! A little competition makes for some fun.

Haunted Trailers





Delivery Obstacle Course















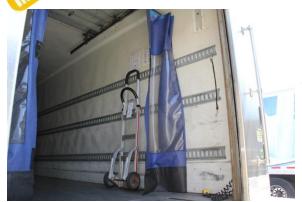
RED ZONE SAFETY TRAINING LOADING DOCK SAFETY





Stretching "Blitz"



















"PROPOSED" MONTHLY SAFETY EMPHASIS CAMPAIGN for ALL DSD LOCATIONS

Monthly theme based approach used to raise awareness with DSD drivers. Monitor/team on pre-trip inspection with the driver and discuss the theme.

- October: Fire Extinguisher blitz + DOT card check
- November: Flex-N-Stretch + license/registration card check
- December: Snowbrush handout/window + dashboard cleaning
- January: License plate/light bulb/lamp wiping/boot check
- February: Flex-N-Stretch/window + dashboard cleaning
- March: Spring break check/License + DOT card check
- April: Strap, door pin and load bar checks
- May: Flex-N-Stretch/window + dashboard cleaning
- June: Handout cold water/heat stress discussion/boot check
- July: License plate/light bulb check/lamp wiping month
- Aug: School bus safety notice/"surprise" window + dashboard cleaning

NOTE: Window + dashboard cleaning is done 4X/year; Flex-N-Stretch is done 3X/year; and the boot check AND license plate/light bulb/lamp cleaning is done 2X/year intentionally!

HP Hood LLC Distribution Team Ride Along Training



Supervisor Role During a Ride Along

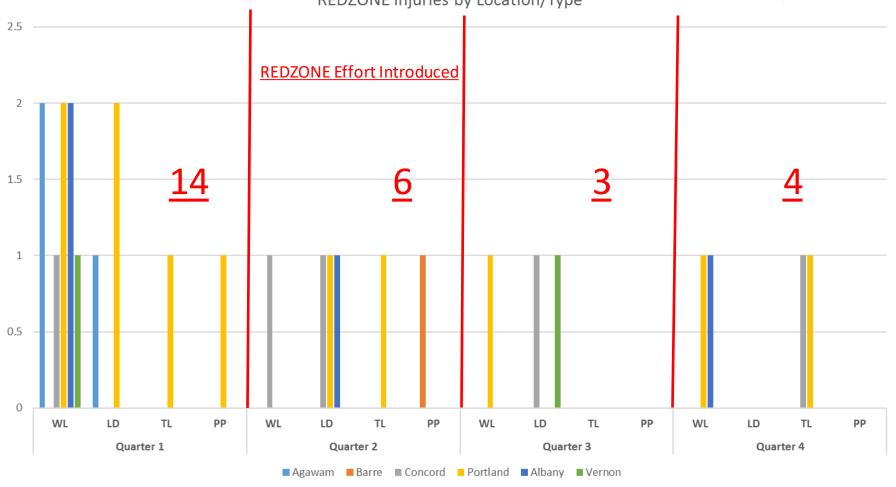
~ How to talk about safety ~

Questions to ask during a ride along

- Do you know why we're doing this ride along?
- Why do you think we're doing this ride along?
- Are there any safety issues with this stop?
- Are there any stairs or dock issues?
- What's the most unsafe customer site you go to?
- What's the most dangerous intersection between here and the next customer stop?







REDZONE BOX SCORE



2016						
Opponent	Q1	Q2	Q3	Q4	Total	
Pinch Points	1	1	0	1	3	
Dock Safety	3	3	1	0	7	
Transferring Load	1	1	0	1	3	
Working the Load	8	1	2	2	13	
Dropped trailers	3	0	0	0	3	

2017						
Opponent	Q1	Q2	Q3	Q4	Total	
Pinch Points	0	1	0	1	2	
Dock Safety	3	0	1	0	4	
Transferring Load	0	1	4	1	6	
Working the Load	2	2	1	2	7	
Dropped Trailers	1	0	0	0	1	

26

19

"We own this!"

Updated through 12/30/17

26% REDUCTION IN RECORDABLE INJURIES

REDZONE BOX SCORE

2016							
Opponent	Q1	Q2	Q3	Q4	Total		
Pinch Points	1	1	0	1	3		
Dock Safety	3	3	1	0	7		
Transferring Load	1	1	0	1	3		
Working the Load	8	1	2	2	13		
Dropped trailers	3	0	0	0	3		

2019						
Opponent	Q1	Q2	Q3	Q4	Total	
Pinch Points	0	0	0	0	0	
Dock Safety	2	2	1	1	6	
Transferring Load	2	1	0	1	4	
Working the Load	2	0	0	2	4	
Dropped Trailers	2	1	0	0	3	

47% REDUCTION

"We own this!"

OVERALL BENEFITS OF REDZONE EFFORT

- Regular communication with the drivers
- Drivers have been more willing to share difficulties at customer locations
- Developed a more open culture
- Reduction in REDZONE related injuries
- Operations drives the effort with safety support!

Example – MVR Reviews

Ah ha! Another unique "ask" you may get!

 Partnering with hiring managers and HR professionals to review Motor Vehicle Records (MVRs) for prospective drivers.

 Define the process, outline the steps for the MVR review and what passes/fails



Motor Vehicle Record (MVR) Evaluation Form

Division/Site: <u>Agawam. MA</u> Date of MVR: <u>2/17/2020</u>	Applicant Name: xxxxxxxxxt License #/State: xxxxxxxxxx
is the Candidate's Driver License current and valid?	Yes No
is License Clear of citations & suspensions?	Yes No

ANY CANDIDATE WITH A DRIVING RECORD DEFINED AS A "CONCERN'S EXIST" WILL BE REVIEWED BY THE EHS DIRECTOR, HUMAN RESOURCES AND THE LEGAL DEPT.

+	REVIEWED BY THE EHS DIRECTOR, HUM	IAN RESOUR	CES AND	THE LEGAL	DEPT
	TYPE OF OFFENSE	NUMBER OF CONVICTIONS	POINTS in the last 12	PONTS in the last 35	POTAL POINTS
8tr	ngle Offense OUI/DWI in the past 5 years	0			
	ouble Offense OUI/DVM in the last 10 years	0			
Mic	oving violation 20 MPH or more over posted speed limit	0			
86	erious CMV violation or 15-19 MPH over posted speed limit	0			
Mit	oving violation 15-19 MPH in a non-CMV	0			
Mic	oving violation 10-14 MPH in any vehicle	0			
Pr	eventable motor vehicle collision	0			
Mo	oving violation including 9 MPH or less in any vehicle	0			
	DESCRIPTION OF OFFENSE/VIOLATION/CITATION	0-12 Months	13-24 Months	25-38 Months	Comments or Notes
0	lolation(x) (convictions) involving drugs, alcohol, felonies, ULIDUI, leaving the scene of an accident, failed DOT drug or	Hood will general who has been co	evicted of oper	sting a motor	RECORD
	cohol test or refusal of any substance abuse test, revocation,	vehicle under the			CLEAR
me	uspension, withdrawal or denial of license, transportation, casession, or unlawful use of Schedule I druce or ubstances.	within the last 5 y veets			
	loving violation(s) involving excessive speeding 20 MPH or more ver the posted speed limit.	5	5	5	
DI Do	loistion(x) involving serious traffic violations in a <u>commercial</u> soor vehicle involving excessive speeding (15–19 MPH over the osted speed limit) neckless driving, improper or exestic lisne				
les me	hanges, following too closely, driving to endanger, hit and run, swind the open-of an application, vehicular assault or homicide, egligent vehicular death and violations of traffic laws which arise connection with a fatal applicant as listed in §383.84.	5	4	3	
	iolation(x) in non-commercial vehicle involving excessive peeding (15-19 MPH over the posted speed limit)	4	3	2	
16	lolation(x), in any vehicle, including exceeding the apeed limit by 044 MPH	3	2	1	
Pr	reventable motor vehicle collision, in any vehicle.	3	2	1	
	loving violation(x), in any vehicle, including exceeding the apeed mit 9 MPH or leas	2	1	а	

If the conditions has at least (5) points in the post trially of (2) months, or at least seven (7) goints in the last thirty-six (56) months, Hood will generally disqualify the applicant. for employment. The applicant will be provided an opportunity to demonstrate why the incidents should not be considered disguishing. The applicant may be employed only with the agreement of Human Resources and the Hood EHS Director.

If the candidate has four (d) points in the last treate (12) months on six (d) goints in the last thiny-six (dd) months – then the applicant may be offered employment on a probationary basis. Other such a driver has been employed for six (ii) mismins, local management must conduct a supplemental IV/IR check lensuring that any forms that must be completed for each new check are properly completed, e.g., the New Hompstine and Permeylvania Orien-Consent Forms). If the supplemental fil/IR check reveals that the individual has incurred additional joins. He or she may be subject to appropriate disciplinary action up to and including semination, and the employee should not be allowed to continue diving until his or her manager has consulted the EHS Director or Human Resources. The local manager, EHS Director, and Human Resources are responsible for following the adverse action stage included in this document any time on MVR region reveals that CCN/CSPNS IDIGT.

Example – DOT Clearinghouse

Ah ha! The newest wrinkle for trucking!

 Partnering with hiring managers and Human Resource professionals to review Motor Vehicle Records (MVRs) for prospective drivers.

 Evaluate new regulatory requirements; define the process, outline the steps and educate!



